

Fairer Contributions Policy

Tell Us What You Think - Questionnaire

We want to know what you think about the proposed changes. If you need help completing this form, please phone 020 8227 2316 between 10.00am and 4.00pm and we will arrange for someone to come and help you. The accompanying notes will help to explain why and how we are proposing to make changes.

1. How we work out how much money you pay

We want to include all of the Severe Disability Premium and 75% of disability related benefits in working out how much you can afford to pay.

Do you think this is a fair approach?

Yes..... No..... Don't know

2. Which services you pay for

Government guidance says that we should ask for a contribution towards all services. At the moment we only ask for a payment towards homecare.

Do you think this is a fair approach?

Yes..... No..... Don't know

3. When you pay for services

We want to provide free services to people who are assessed as needing them to make a contribution of less than £5. This is because they will be on lower incomes and the cost of living is rising.

Do you think this is a fair approach?

Yes..... No..... Don't know

4. Older People

We want to make sure that people aged 85 and over have an extra £10 a week to live on.

Do you think this is a fair approach?

Yes..... No..... Don't know

5. How much everyone has to live on

We will ask everyone to contribute 75% of their available income or pay the full cost of their services, whichever is lower.

Do you think this is a fair approach?

Yes..... No..... Don't know

6a. Increasing charges

We will gradually increase the contribution that you make over the next three years.

Do you think this is a fair approach?

Yes..... No..... Don't know

6b. Increasing charges

We will increase charges by £10 a week in the first year and then an additional £20 a week for the next two years.

Do you think this is a fair approach?

Yes..... No..... Don't know

Please use this box to tell us what these changes would mean to you, or to make any other comments about the proposed changes.

Are you a:

Service User.... Carer..... Other (please state) _____

If someone else completed the form for you, please tell us who this was:

About You

Are you:

Male..... Female..... Transgender.....

Please indicate your age range:

18-24..... 24-34..... 35-44..... 45-54..... 55-64.....
65-74..... 75-84..... 85-94..... 94+

How would you describe yourself?

Black or black British:

African.... Caribbean..... Other black (please state) _____

Mixed or mixed British:

White and Black Caribbean..... White and Black African....
White and Asian..... Other mixed (please state) _____

White:

British.... Irish..... Other White (please state) _____

Asian or Asian British:

Bangladeshi... Indian..... Pakistani.....
Other Asian (please state) _____

Chinese or other ethnic group:

Chinese..... Other ethnic group (please state) _____

Traveller, Romany or Gypsy:

Irish Traveller. Romany..... English Gypsy.....

What is your faith?

Christian..... Jewish..... Muslim..... Sikh.....
Hindu..... No faith..... Other (please state) _____

Do any of the following apply to you?

Mental health difficulties.... Hearing difficulties.....
Sight difficulties..... Speech difficulties.....
Wheelchair user..... Problems with mobility.....
Learning difficulties..... Other (please state) _____

If you use social care services, please indicate which services you use?

Personal Budget..... Home Care..... Day Care.....
Borough Transport.... Equipment..... Other (please state) _____

Thank you for your time in completing this questionnaire. All responses will be kept strictly confidential.

Please return in the stamp addressed envelope enclosed

What happens after I fill in the questionnaire?

1. We will be consulting on our proposed changes to contributions for non residential services until 31st May 2011.
2. We will then look in detail at all the feedback we have received and outline the responses in a report to Councillors in July. Councillors will then decide on the final details of a new charging policy.
3. When a decision has been made we will write with details about how the changes may affect you.

In the meantime we will be carrying out our annual financial review of your finances if you receive community care services.

Any changes will be introduced on the 1st October 2011.

If you would like to discuss with Council staff how the proposed changes may impact you, please book an appointment. The venues and times are listed below:

Wednesday 27 April	2pm – 5pm	Civic Centre, Dagenham	Committee Room 1
Monday 9 May	6pm – 8pm	Civic Centre, Dagenham	Committee Room 5
Thursday 12 May	11am – 2pm	Barking Town Hall	Committee Room 1
Monday 16 May	6pm – 8pm	Barking Town Hall	Committee Room 1

An appointment can be booked by phoning 020 8227 2316 between 10.00am and 4.00pm. If you do not book in advance we may not be able to see you. If you are unable to attend an appointment we can arrange to meet you.